
From: Conder, Hailey on behalf of Salt Lake County Network Box
Sent: Wednesday, November 30, 2022 4:30 PM
Subject: OSUMH Certification Application Update

Dear Providers,

Below is important information regarding the Optum Salt Lake County (SLCo) Medicaid Network. Please pass on to those within your organization that will benefit from this information.

On November 28, 2022 at noon, DHHS/OSUMH completed the transition to the new online certification system for Peer Support Specialist, Family Peer Support Specialist, Case Management, Certified Crisis Worker, DUI Instructor, and DUI Education Provider certifications. They will only be accepting applications through our new site: <https://utdhs.mylicenseone.com/>

This site will function for initial applications as well as re-certification applications.

For security purposes, all users will need to create a Utah ID when first logging into the system. This will not require you to create a new email address. Instructions on creating a Utah ID can be found here: <https://idhelp.utah.gov/account-creation.html>

If you currently have an active certification with us and use the same email for your UtahID that was used on your initial application, your certification should be linked and will appear on the home page. If you have a certification with us and use a different email for your UtahID than was used on your initial application you may not see your certification details. Please reach out to us for a registration code and instructions on how to access your certification.

Additional information and support can be found on our website: <https://sumh.utah.gov/education/certification>

We understand this is a big change from the way we have done things previously and believe that it will be an improvement to our certification processes. Please share this message with anyone that may be affected and feel free to reach out with any questions.

If you have any questions, you can contact the Network Team at saltlakecounty.networkbox@optum.com, randy.dow@optum.com, john.forbes@optum.com or hailey.conder@optum.com

Thank you,
Network Management

The logo for Optum, featuring the word "Optum" in a bold, orange, sans-serif font.